

Wednesday, 15 May 2013

Notification of Plan Changes

When creating products and launching rates for our customers we strive to provide value for money services to keep your costs as low as possible. Due to conditions out of our control, however, we need to pass on selected price increases to our customers which will have a small impact on your service charges. We will be making the following minor increases to some of the rates on our landline and bundle plans:

Bill Buster Plan

Rate Type	Rate as of 11th June 2013
13/1300/1800 Calls	40c per call

Home Happy Hour

Rate Type	Rate as of 11th June 2013
Local Calls	22c per call
National Calls	20c per min + 25c connection fee
Mobile Calls	40c per min + 25c connection fee
13/1300/1800 Calls	40c per call

Standard Business Plan

Rate Type	Rate as of 11th June 2013
Local Calls	22c per call
National Calls	18c per min + 30c connection fee
Mobile Calls	40c per min + 30c connection fee
13/1300/1800 Calls	40c per call

\$49 Untimed Plan

Rate Type	Rate as of 11th June 2013
National Calls	22c per call
Mobile Calls	40c per call
13/1300/1800 Calls	40c per call

Sunshine 49 Plan

Rate Type	Rate as of 11th June 2013
National Calls	25c per min + 35c connection fee
Mobile Calls	40c per min + 35c connection fee
13/1300/1800 Calls	40c per call

Office Bundles

Rate Type	Rate as of 11th June 2013
13/1300/1800 Calls	40c per call

Business Booster Bundle (Within Monthly Call Allowance)

Rate Type	Rate as of 11 th June 2013
Local Calls	28c per call
National Calls	30c per min + 30c connection fee
13/1300/1800 Calls	40c per call

Business Booster Bundle (Outside Monthly Call Allowance)

Rate Type	Rate as of 11 th June 2013
Local Calls	15c per call
National Calls	20c per min + 20c connection fee
Mobile Calls	30c per min + 30c connection fee
13/1300/1800 Calls	40c per call

If you have any questions, please contact our Customer Service team on 1300 882 172. The Customer Service team can answer all of your questions regarding these changes as well as provide an updated Critical Information Summary for your respective plan.

Once again thank you for choosing Voicetalk.

Kind regards,

The Voicetalk team.